

App Support for **Rum Lounge Productions**

Apology

Whilst we at **Rum Lounge Productions** make every attempt to produce robust applications, from time-to-time unforeseen issues may occur.

If you are unlucky to have encountered problems with our applications, we are sincerely sorry and will use best endeavours to resolve the issues as soon as possible.

Send Error Report

In the event of an issue, our applications have a menu in the top right corner that has an option to “Send Error Report”. When doing this, it will attach an error log to an email. Please provide as much information as possible to your email before sending to us.

Contact Us Directly

In the rare occasion that the application fails to launch, please do not hesitate in contacting us at the following email address: support@rumlounge.uk.